

IMPORTANT ORDERING INFORMATION



3 Easy Ways To Order

Online: www.vadiner.com (Retail). Satisfy your craving for our peanuts 24 hours a day, 7 days a week, 365 days a year on our website.

By Phone: Call Toll Free **1-888-VADINER (823-4637)**. 8 am–5 pm ET (Monday–Friday).

By Mail: Complete Order Form (opposite page) and mail with check in envelope to: **Virginia Diner, Inc. • 322 West Main Street • Wakefield, VA 23888-2940**. We allow 2 weeks for check to clear before shipping.

Confirm Addresses

Please confirm all of your addresses before ordering. If your package is returned to us because of an incorrect address, we will contact you. **Please note:** Reshipping your order will incur new shipping charges. If the carrier makes an address correction and forwards the package to your recipient, the \$11 service fee per ground package and \$20 per air package will be invoiced to you.

Customer Service

Call 1-866-296-6887 (6887), Monday–Friday, 9 am–5 pm ET. Or email us at: custservice@vadiner.com, or write to us at 322 West Main Street, Wakefield, VA 23888-2940.

Gift Messages

Virginia Diner gourmet nuts and confections make wonderful gifts for all occasions. We'll happily include one personalized message with each shipment. Allow 30 characters per line – 4 lines total. Please let our Customer Service Representative know of your request when you call.

Large Size & Special Packaging

Ask us about your special needs for custom packaging and sizing. We'll be glad to work with you.

Virginia Diner buys only Super Extra Large Virginia Peanuts for our signature salted and unsalted peanuts; the highest grade, largest peanuts available and the top 2% of the entire peanut yield. Maintaining our high quality and providing value for our customers is extremely important to us. We constantly look for ways to keep our costs down and value high. We have introduced a new "B" can size. The new can is 5-inch in diameter (versus 6-inch diameter) and is 1-inch taller. This has helped keep our prices in line with our costs. It has also allowed us to be more eco-friendly using less steel, less plastic for the lid, and less corrugated materials for shipping. Your new can still contains our same GREAT product. Please help us by recycling your empty can after enjoying your delicious Diner products.



Substitutions

Due to heavy volumes, we occasionally find it necessary to substitute similar items of equal or greater value. Gift package styles may vary.

For Your Privacy

Occasionally we make our customer names, addresses and purchased information available to our marketing partners. If you would prefer not to have your information shared, please let our Customer Service Representatives know at 1-866-296-6887.

Fundraising

Call us at 1-800-642-6887.

Corporate Gifts

Call us at 1-888-482-6887.

Shipping

If any duties or taxes are due, they must be paid by the recipient upon delivery. Shipping rates are based on current carrier charges using package weight and destination zones. As fuel costs continue to rise, it may be necessary to change rates. It is not our intent to make a profit on shipping, and we do not charge for handling.

— Delayed Shipping —

Order in advance and have your package delivered just in time for any special occasion. Check the appropriate box on the order form, or tell our operator when you'd like delivery.

— Shipping Chocolate Items —

We use only the highest quality ingredients and the finest, richest coatings for our products. Because of their rich content, they are particularly sensitive to warm temperatures. You may order anytime, however, we ship our chocolate products only during chocolate season, October 15 through April 1. Our Customer Service Representatives will be happy to assist you with additional information.

While we make every effort to ensure the accuracy of all our printed information, we reserve the right to make any corrections should an error occur. Prices subject to change.

Quantity Discounts*

6 to 18 units	5%
19 to 47 units	10%
48 to 95 units	15%
96 to 143 units	20%
144-up	25%

*Not to be used with other discounts.

*Refill bags, "C" cans, Create Your Own Gift, other customized items, or hams do not qualify for this discount pricing.

CALL 1-888-482-6887 FOR FURTHER BUSINESS GIFTING INFORMATION

Shipping Charges*

Total of gifts to one location	Ground	Expedited Air	Non-Continental U.S.	Canada
\$ 0 – 19.99	\$ 5.95	\$19.95	\$15.30	\$35.00
\$20 – 35.99	5.95	24.95	20.55	40.00
\$36 – 59.99	5.95	29.95	24.85	45.00
\$60 – 84.99	5.95	34.95	28.75	47.50
\$85 – 99.99	5.95	39.95	33.90	50.00
\$100 – 139.99	5.95	45.95	49.00	55.00
\$140 – 174.99	5.95	55.95	52.00	65.00
\$175 up	5.95	30% of Merchandise Total	35% of Merchandise Total	38% of Merchandise Total

*Due to increased carrier costs, shipping charges subject to change without notice.

OUR LEGENDARY "SHELL OUT"

GUARANTEE

We guarantee you'll love our delicious nuts & confections. If you ever find yourself dissatisfied with any item, simply return it within 30 days. We'll cheerfully "shell out" a refund or replacement.